

AN UPDATE REGARDING COVID-19 FROM THE CEO



Dear Friends,

On behalf of our entire team and our Board of Directors our hearts go out to our country and to those who have been closely touched by the horrific COVID-19 pandemic that has invaded our nation. For those who have lost loved ones, our hearts ache. We pray for the safety of healthcare workers across our land who are the heroes on the front lines of fighting this virus, and for our governmental leaders who are working tirelessly to make decisions daily for the health and well-being of our citizenry.

We have monitored closely the recommendations from the Centers for Medicare and Medicaid Services, the Centers for Disease Control and other agencies regarding recommendations for combatting the spread of COVID-19. Recently our teams transitioned to wearing face masks inside our healthcare centers in order to do all that we can to protect our residents and staff. Logic would tell us that the way COVID-19 will make its way into our healthcare centers is from outside our communities. Wearing face masks is one way that we can easily implement this additional precautionary measure to help ensure that this does not happen.

Our team is holding up well. They are inspiring to us all. However, stories began to surface regarding hardship situations arising within their families. Children are home from school 24/7 and some spouses have lost their job, or their hours have been greatly reduced. Childcare costs are up, as are grocery bills. To demonstrate we are aware and care, and to recognize the team's ongoing commitment and hard work during this tough time we recently instituted crisis pay for all our non-senior executive team members. This increase of \$3.00 per hour will continue to be paid for as long as COVID-19 continues to negatively impact the lives of our team members. We are reviewing this situation on a regular basis.

I also want to acknowledge and express my gratitude for the leadership that is on display every day in our communities. Our amazing and talented healthcare professionals and every member of our support team have stepped up to this challenge in inspiring ways. Many of our residents and family members have expressed their appreciation for all that is being done to keep CVC communities safe places to live.

I commit to you our full efforts to confront and conquer this challenge, and I am confident that with God's help we will get through this together.

I invite you to review our other COVID-19 updates posted regularly on this website by our clinical leadership.

Larry Monroe

President and CEO

The Vibrant and Caring Life Plan Community

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